

SSC Delivery and Assessment System

The Delivery and Assessment System of the Social Security Corporation (SSC) represents an actual indicator to its commitments towards improving the performance of its directorates, branches, and staff and bring about an on-going improvement to all its activities and procedures to realize its vision and strategic objectives.

Objectives:

- Measuring actual performance and delivery of the achievement of specified objectives.
- Empowering SSC administration to adopt proactive and corrective procedures on due time.
- Specifying strengths and weaknesses to apply appropriate procedures.
- Motivating institutionalized teams work.
- Improving and developing performance and speed of decision-making,
- Raising customers' satisfaction on given service.
- Raising SSC staff's satisfaction based on fair distribution of incentives.